IPNext 500
NGN IP-PBX System

High-performance Fault Tolerant One System Dual IP-PBX Solution

IVR Scenario Editor Features

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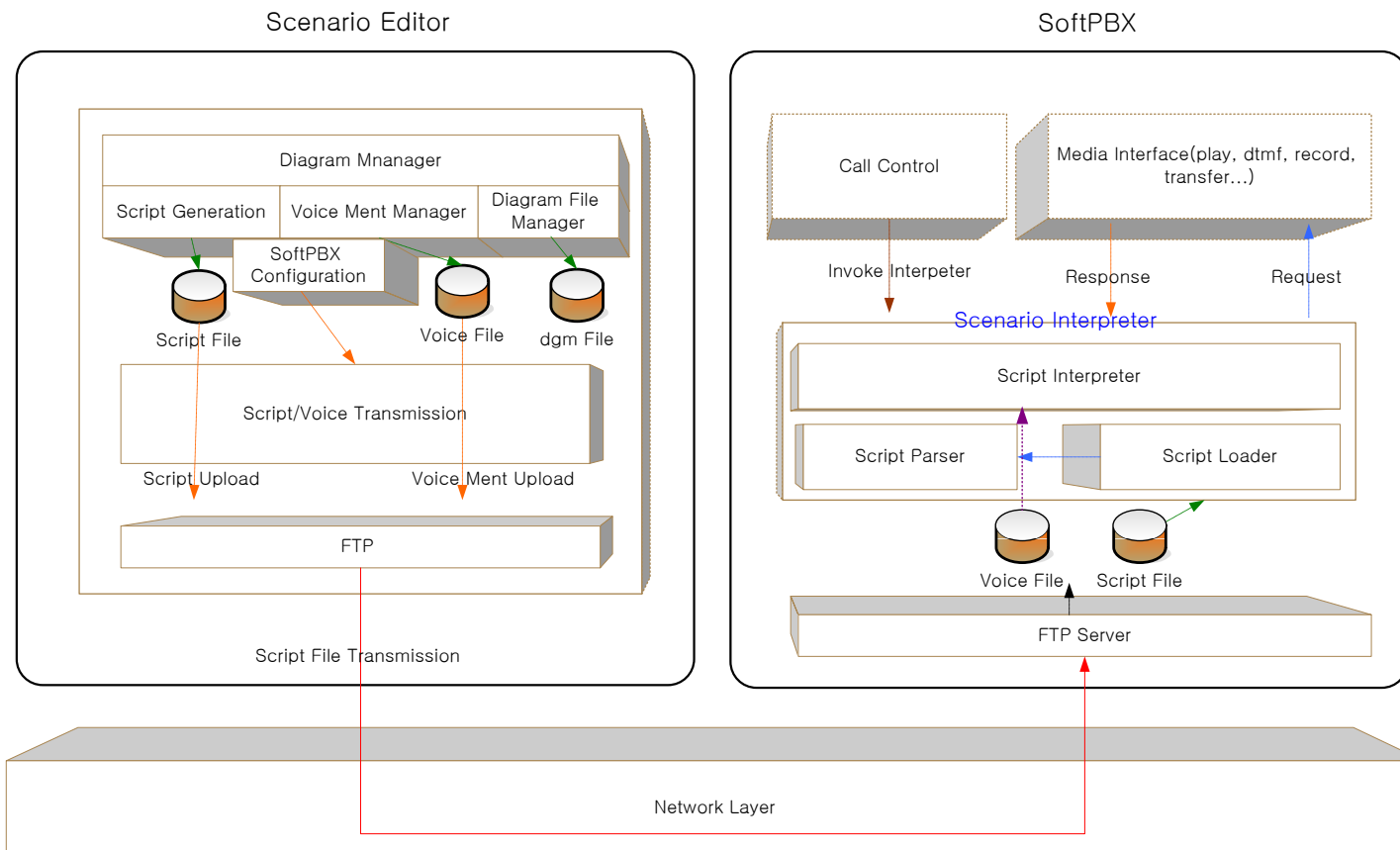**AddPac Technology**

Sales and Marketing

Contents

- IVR Scenario Editor Architecture
- IVR Scenario Editor Creation
- IVR Editor Component Property
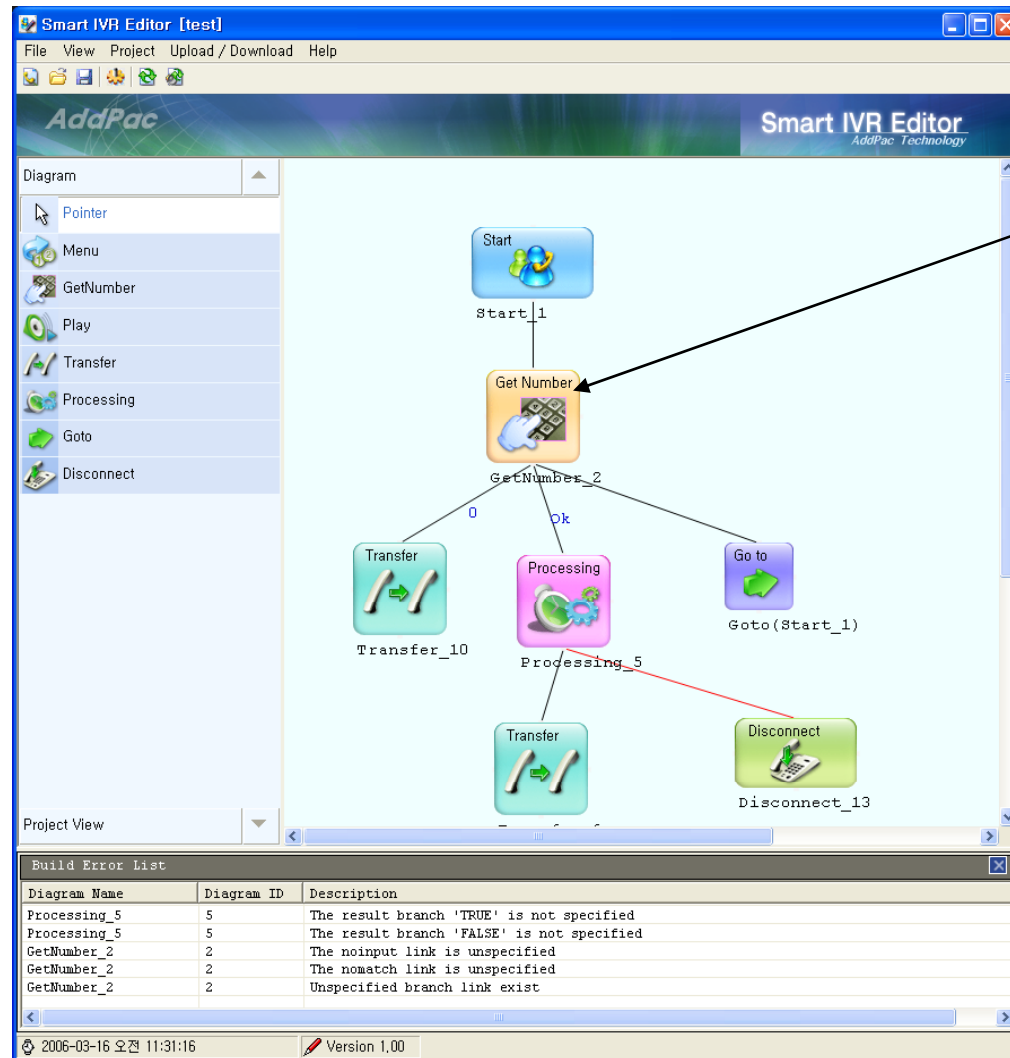- IVR Scenario Management
- Common Voice File Management

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IVR Scenario Editor Architecture

IPNext500 One System Dual IP-PBX System

Scenario Editor

Diagram Mnanager

Script Generation | Voice Ment Manager | Diagram File Manager

SoftPBX Configuration

Script File | Voice File | dgm File

Script/Voice Transmission

Script Upload | Voice Ment Upload

FTP

Script File Transmission

SoftPBX

Call Control | Media Interface(play, dtmf, record, transfer…)

Invoke Interpeter | Response | Request

Scenario Interpreter

Script Interpreter

Script Parser | Script Loader

Voice File | Script File

FTP Server

Network Layer

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IVR Scenario Editor Creation

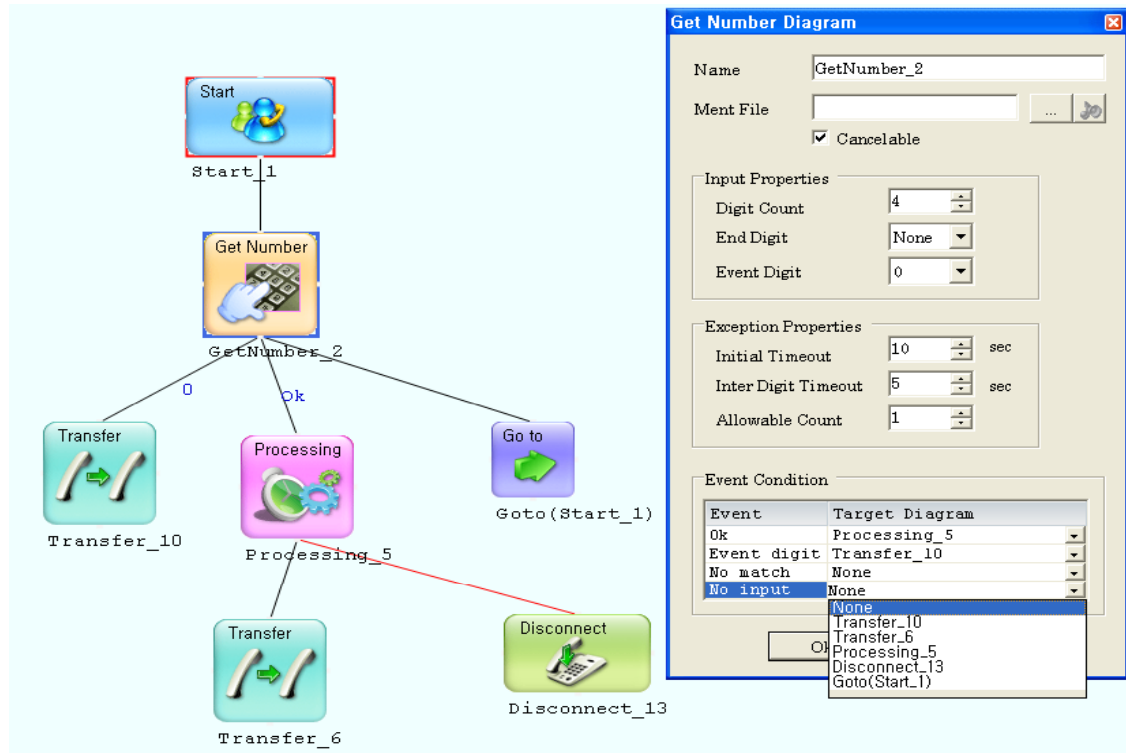## IPNext500 One System Dual IP-PBX System

Component

IVR Scenario Editor Creation

IPNext500 One System Dual IP-PBX System

- GUI based IVR Scenario Editor
- Support Pre-defined Component (DTMF Input, Call Transfer, Voice File Play, etc)
- Support Project Template File for Easy Modification and Reference.
- Support Pre-Defined IP-PBX System API and Additional Customization API
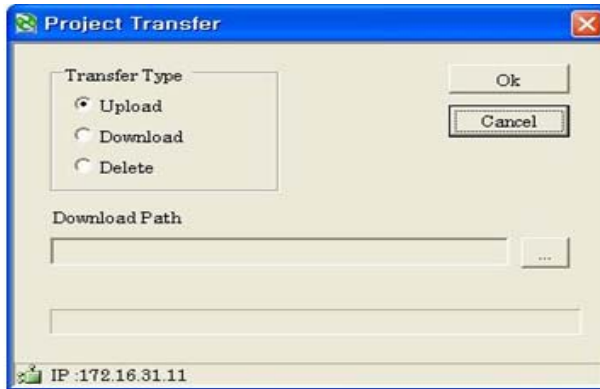- Support IVR Scenario Creation Error Debugging Features

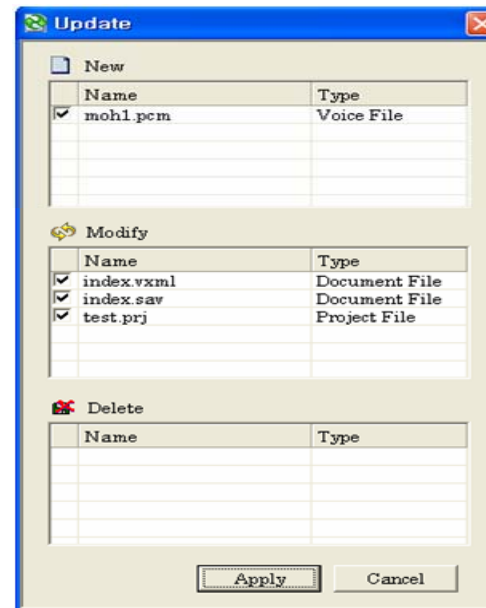# IVR Editor Component Property

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- Support the Property Setting for Component Flow Diagram (Input Event, Exception Properties, Event Condition)
- Provides the different IVR Component Flow depend on Event Condition

IVR Scenario Management

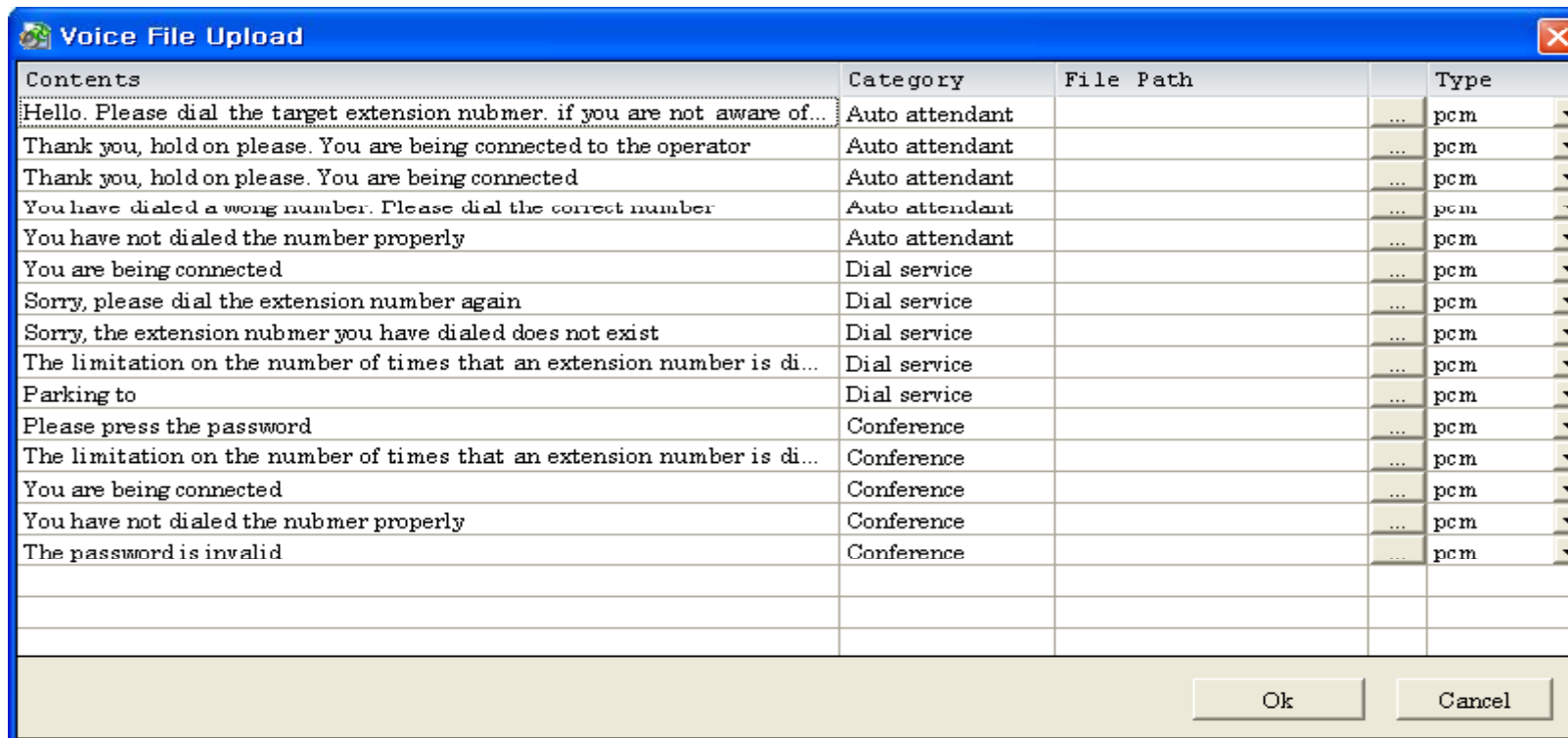## IPNext500 One System Dual IP-PBX System

Project Transfer

Project Update

- IVR Scenario Script File can be upload or download to (from) IP-PBX.
- IVR Scenario Script File Version Control (Update, Add and Delete)
- Register Service with Smart Multimedia Manager

Voice Announcement File Management

IPNext500 One System Dual IP-PBX System

Voice File Upload

- Voice Announcement File Upload and Download for Backup

IPNext IP-PBX Series

Thank you!

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